# **2014-15**ANNUAL REPORT

The mission of the Ottawa Humane Society is to work together with our community to provide leadership in the humane treatment of all animals, to address the causes of animal suffering, to encourage people to take responsibility for their animal companions, and to provide care for animals who are neglected, abused, exploited, stray or homeless.



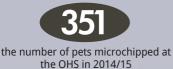
# Creating a Safe Haven, Thanks to You

Because of you, the Ottawa Humane Society never turns away an animal in need. Of the animals admitted to the OHS in 2014/2015, 2,013 were surrendered by owners who could no longer care for them and 245 were transferred from other shelters. The greatest number were strays, at 5,126. Just 6.5 per cent of lost cats were claimed while 61 per cent of lost dogs were reunited with their families.



### Helping Lost Pets Get Home

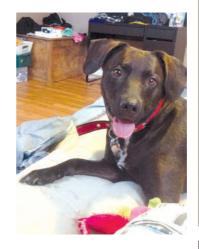
A microchip is the best way to help lost pets return home safely. At monthly clinics, the OHS microchipped 18 per cent more animals this year, increasing the chances that if lost, they will be reunited with their families.



# Special Needs Adoptions on the Rise

In 2014/15, you helped even more animals like Max find homes, an increase of 50 per cent in special needs pets adopted from the OHS over the year before!

Max came to the OHS as a stray in October 2014. The one-year-old retriever and hound mix was a fun, curious and sweet pup whose food allergies meant when he was adopted, he would go to his new home as a special needs pet.



The special needs adoption program at the OHS helps older animals and pets with manageable conditions get a second chance at finding a forever home. Conditions may include food allergies needing a special diet, thyroid conditions requiring regular, though inexpensive, medication, or heart murmurs that probably need nothing more than annual monitoring. It's a program that helps animals like Max find their happy endings.

After three months in the care of the OHS, Max caught the eye of a visitor to the Adoption Centre and went to his new home in January.

### Reuniting Lost Pets

After he went missing in October 2013. Sparta the cat's family never gave up hope. After more than a year missing, Sparta was surrendered to the OHS by someone who'd found him and kept him all that time! Luckily, Sparta's family had contacted the OHS when the cat first got lost. Staff were thrilled to make the phone call that saw Sparta return to the loving arms of his forever family the very next day!

### Making Dreams Come True in the Adoption Centre

4,158

1,874 Pet Adoption Location adoptions

243 Special needs adoptions

# Finding Homes for More Small Animals and Birds

When Henny Penny, the fancy pigeon who loves to dance and coo, was brought to the OHS as a stray in July 2014, the shelter was in the middle of a small animal boom! 2014/15 was a very busy year for hamsters, budgies, mice and many other types of small animals, with nearly 39 per cent more arriving at the OHS and an increase of nearly 64 per cent in their adoption. Four months after coming to the OHS, Henny Penny went home to her forever family in November 2014.

# Saving Lives, With You by Our Side

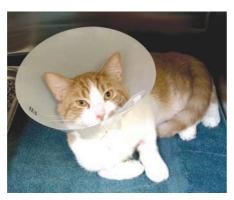
# Healing the Sick and Injured

Veterinarians performed 4,233 surgeries on animals in the care of the Ottawa Humane Society last year. They also completed:



# Chance Encounter Saves Logan the Cat

Logan the cat's timing was impeccable — the stray crossed paths with a Good Samaritan who brought him to the OHS one day before a medical emergency put him in dire straits. He developed a urinary blockage less than 24 hours after arriving, which, if not treated, can kill a cat in as little as two days.



Despite getting the treatment he needed to save his life, Logan became blocked a few more times before Dr. Leslie DeAbreu, an OHS volunteer vet, performed a special operation to widen Logan's urethra to reduce his chances of a repeat.

Logan healed quickly and was adopted into a forever home with his pal Loki, another OHS feline alumnus.

### You're Helping to Change the Future for Ottawa's Animals

After it became apparent they were no longer able to care for their rapidly multiplying dachshund family, a couple surrendered 10 to the OHS right before Christmas 2014. They just couldn't afford to spay or neuter that many dogs, nor could they find any more homes for yet another litter.

The OHS veterinarian sterilized the puppies, ending the cycle of suffering for countless generations of unwanted animals. In 2014/15, vets performed 3,062 spay or neuter surgeries at the OHS. Like these pups, all dogs, cats and rabbits adopted from the OHS are spayed or neutered before adoption, thanks to your support.

The dachshunds were soon in the OHS Adoption Centre and all went to new loving forever homes within days.

# Thank You to Our Volunteer Vets and Clinics

In 2014/15, volunteer veterinarians logged 707 hours at the OHS, performing critical medical services from spays and neuters to leg amputations and specialist consultations, an increase of 38 per cent over the year before.

Dr. Mark Bielby Dr. Julie Burke Dr. Don Caldwell **Cedarview Animal Hospital** Dr. Leslie DeAbreu Dr. Elsbeth Emans **Fisher Glen Animal Hospital** Dr. Deborah Gaon Dr. Mijanou Hopwood **Dr. Glenys Hughes** Dr. Kristin Isnor Dr. Graham Johnson Dr. Meagan Jones Dr. Danielle Katz Dr. Cheryl Laite Dr. Amy Lowe Dr. Ashley Marshall Dr. Michelle Nicholson Dr. Catherine Oliarnyk



Dr. Denis Philibert Dr. Meagan Pinon Dr. Maria Popa Queensway West Animal Hospital Dr. Sandra Romanauskas Dr. Graham Thatcher Dr. Orisha Yacyshyn

# **Rescuing Animals From Cruelty and Neglect**

OHS Rescue and Investigation Services agents work 365 days a year to answer the cry for help from animals in need, thanks to your support.



# **Raccoon Rescue**

Spring and summer are very busy times for OHS Rescue and Investigation Services agents. Not only are they busy responding to calls about dogs left in hot cars, they also regularly rescue trapped and injured wildlife.

Earlier this year, agents were called to help this raccoon who got himself stuck while trying to burgle bird seed from a feeder. After the agent set him free, he scampered away to safety. Rescues like this one increased by more than 10 per cent in 2014/15, for a total of 1,154 wild animals saved by OHS agents.

Although legally mandated to enforce the animal cruelty provisions of the Criminal Code of Canada, the Ottawa Humane Society does not receive any government funding or any funding from any animal welfare group to rescue animals in distress and only receives partial funding for investigations. The Ottawa Humane Society relies on donors like you to help perform this essential work in our community.





# Saving a German Shepherd Named Tyson

Tyson the German shepherd came to the OHS in the most unfortunate of circumstances. The young dog had been tied to the back of a truck as punishment for running away from home.



Surrendered to an OHS Rescue

and Investigation Services agent, Tyson was brought to the OHS to get the medical care he needed for cuts and scrapes to his paws and mouth and a terrible ear infection not related to the abuse. His former owner later pleaded guilty to the crime.

Tyson healed quickly after getting the love and care you helped provide and he was soon ready for his new forever family.





# Giving Back With Our Four-Legged Volunteers

After spending her career as a busy teacher, Lyane Mantha wanted to continue to give back to her community in retirement.

She joined the OHS as a dog walking volunteer in 2010 and soon became involved with the Brightening Lives program. She and her Boston terrier, Ozzie — who was adopted from the

OHS — visit residents in hospitals, retirement homes and rehabilitation centres.

"It's extremely satisfying for me when you see you have brightened someone's day," Mantha said.



The cats, dogs and bunnies of the Brightening Lives program made 596 visits to 78 care facilities this year, a nearly 22 per cent increase over the year before.

Volunteers like Mantha and Ozzie provide residents with the invaluable benefits of animal companionship.

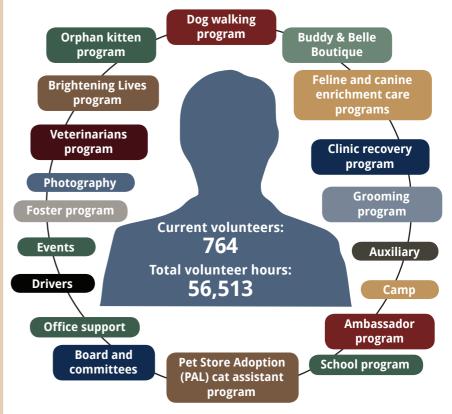
"It's rewarding when you go on a visit and can say to yourself, 'I did something good today. I did something positive," Mantha said.

### OHS Foster Volunteers Give Animals a Second Chance for a Happy and Healthy Future

In 2014/15, 321 volunteers fostered:



# **Volunteering for the Animals**



### Thank You for Making a Powerful Impact on Animal Lives With Everything You Do!



# Building a Bright Future for Ottawa's Animals, One Child at a Time

# Helping Animals With the Right Message

In July 2014, Fluffy the bunny was celebrating an anniversary: a whole year waiting for her forever home at the OHS.



Fluffy had been

surrendered to the OHS after the other bunnies in her former home started to breed like, well, rabbits and her owner needed help.

To drum up interest in the beautiful rabbit, the OHS hosted a party for Fluffy to celebrate her one year anniversary, complete balloons, treats, and handmade cards courtesy of the "Off-Leash" campers.

News of her party was posted to the OHS social media account and sent to the media via press release, and word of this sweet rabbit in need of a home travelled throughout Ottawa. In no time at all, she was cozying up to her new forever family!

# Helping to Create the Next Generation of Responsible Pet Owners

Humane education programs teach children responsible pet ownership, promote the human-animal bond, and nurture kindness, sensitivity and appreciation for all living creatures. Thanks to you, the OHS is a community leader in encouraging responsible pet ownership and the humane treatment of all animals through the unprecedented growth of its outreach into the community in 2014/15.

School presentations: 395, an increase of 106% Children reached: 9,724, an increase of 70%

Summer program presentations: 55, an increase of 25% Children reached: 1,410, an increase of 21%

**In-house youth tours: 54**, an increase of 50% Youth reached: 941, an increase of 60%

**Birthday parties: 251**, an increase of 50% Children reached: 2,490, an increase of 51%

#### What Parents are Saying About Humane Education at the OHS

"Through OHS camp and birthday parties, our girls have deepened their love of animals and learned how to properly care for a variety of pets."

"The OHS experience helps to ensure animals are well cared for in our community."

"My son had an excellent week and learned so much... he never stopped talking about all that he learned each day."

"They bring in guest speakers with their animals and teach a lot about the care of all kinds of animals, not just cats and dogs."

### **Reaching Out to Change Animal Lives** Connecting With Our Community

Daily website visits: 7,592, a 6% increase

- Facebook likes: 31,622, a 39% increase
- 🏏 Twitter followers: 7,932, a 21% increase

# Joey's Happy Tail

Joey was a scared and hungry stray when he first arrived at the OHS last winter.

But after getting the cuddles and care he needed at the OHS, his young dog energy began to shine through, making him an ideal candidate for the LEAD program, or Leadership Education for Adolescents and Dogs. Joey's teen trainer helped socialize to pup, teaching him basic obedience that would increase his chances of wowing a forever family in the Adoption Centre. Then a special

LEAD helps dogs learn to trust and to form relationships with their human handlers. For at-risk teens in mental health or youth justice facilities in Ottawa, it gives them the opportunity to take on a very special responsibility, teaching confidence, follow through and patience, as well as respect for animals.

Joey's teen trainer helped socialize the pup, teaching him basic obedience that would increase his chances of wowing a forever family in the Adoption Centre. Then a special supporter stepped up and paid for some additional obedience training. All the extra attention worked! After six months in the care of the OHS, Joey got his very own happily ever after when he was adopted last spring.



# You Helped Save Lives and Mend Broken Hearts

Together, we helped nearly 10,000 animals in 2014/15. Last year, donations from fundraising totaled \$4,071,738. Thank you for being right there when we rescued, reunited, and rehomed our community's animals. Your generosity gave a voice to those who can't speak for themselves, provided food to the hungry, a safe place when there was nowhere else to turn, and life-saving medicine and surgery for the sick and the suffering.

Thank you for being among the 24,110 supporters who played a part in saving the cats, dogs, small animals and birds you read about in this annual report. We couldn't have done any of this without you.

# You Gave Grizou a Second Chance

When Grizou's owner could no longer care for the nine-yearold kitty, this sweet boy was surrendered to the OHS for a second chance.



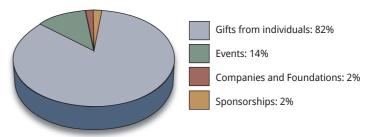
Grizou stopped eating. He was very stressed

by the change — everything he had ever known had just been upended! He had a heart murmur. And, people often overlook older cats. Grizou was a hard luck triple threat!

Because you love animals, the OHS can do more for cats like Grizou. He was enrolled in the new feline enrichment program, which means dedicated volunteers gave him a little extra TLC. It worked! Grizou started eating again, became a hard-core cuddler, and was adopted into his forever home last spring. Thanks to you, more cats like Grizou will have a chance at a happily ever after!

# **OHS Resource Breakdown**

This chart shows where the financial resources of the OHS come from.



This chart shows how OHS resources are used to help animals.





### Thank You for Being a PAW Hero

The Ottawa Humane Society ... W Core Authorized Withdrawal) plan allows members to make reliulation inthly gifts. This year there were 6, total PAV docors. Catal PAV increase of 21 per cent. Than a you or louisum the

# Ottawa Humane Society Supporters

### **Visionary+**

#### \$25,000+

- CTV Ottawa (Bell Media)
- Hill's Pet Nutrition
- Emily, David and Sarah Aaron
- Proctor & Gamble IAMS Company
- United Way of Ottawa
  Donors

### Visionary

- \$10,000-24,999
- Benefaction Foundation
  Donors
- Critter Crafters
- Gillin Engineering and Construction Ltd.
- OHS Auxiliary
- OHS Bingo Volunteer Program
- Pattison Outdoor Advertising
- Petsecure Pet Health Insurance
- RBC Wealth Management
- United Way of Greater Toronto Donors

### Leader

- \$5,000-9,999
- Air Canada
- Canadian Bank Note
- CanFel Foundation

- Community Foundation of Ottawa Donors
- Costco Wholesale Social Committee
- DS Plumbing
- EMC
- Ottawa Citizen
- Scott Island Foundation
- Strategic Charitable Giving Foundation Donors
- TELUS
- Peter Nicholson & WCPD
  Foundation

### Guardian

### \$2,500-4,999

- 1155599 Ontario Limited
  Canadian Union of Public Employees
- Global Pet Foods
- Marquardt Printing Ltd.
- Milano Pizza Ltd.
- Ottawa Art Expo
- Ottawa Pet Expo
- Rings Etc.
- Skedaddle Humane Wildlife
  Control
- The Cadillac Fairview Corporation Limited
- WestJet
- Worwin Foundation
- Yogatown



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Thank you for standing with us to change animal lives — we couldn't do it without you. For the animals you helped rescue, reunite and rehome in 2014/2015, we offer our most sincere gratitude.